



### Supporting the Central East LHIN 2016/17 Annual Business Plan

- Coordination of specialized geriatric services through Seniors Care Network programs and services
- Initiation of and support for Physician Lead for Seniors role
- Initiation of and ongoing clinical support for Primary Care Collaborative Memory Services, hosted by Alzheimer Society Durham Region
- Through clinical programs and planning efforts, linkage with other key Seniors' Aim initiatives such as Assess and Restore, adult day programming, assistive living, exercise and falls prevention classes etc.

**96,000 Older People Living with Frailty**

### Key Service Plan Achievements for 2016/17

- Co-led the development of the Central East Action Plan for Dementia
- Leading provincial standardization of comprehensive geriatric assessment in interprofessional geriatrics teams
- Led the Regional Geriatric Programs of Ontario response to the MOHLTC Levels of Care Framework
- Developed a Citizen Engagement Framework and have launched the development of training to support caregivers of older people living with frailty
- Delivered the second annual Geriatric Education Initiative, providing grants to more than 62 participants undertaking gerontological training
- Developed a Knowledge Translation strategy for specialized geriatric services in the Central East LHIN
- Developed program logic models with all regional programs, to guide evaluation
- Engaged in one (1) national, two (2) provincial and several local research efforts, including a provincial study of an evidence informed mechanism to collect seniors experience data
- Expert input into two (2) HQO Quality Standards related to Dementia Care
- Numerous local and provincial initiatives to share experiences and advance Senior Friendly Care (SFC)
- Six of eight of the hospitals in the Central East LHIN have now identified SFC strategic or organizational goals
- Developing a model of case management for older people living with frailty
- Developing an approach to enhance goal based care planning among clinicians working with older adults

### At-A-Glance – Clinical Program Accomplishments –2016/17

BSO	GAIN	GEM	NPSTAT
<ul style="list-style-type: none"> <li>• 3753 LTC residents supported per quarter (average)</li> <li>• 2187 BSO patients served in the community, and 830 caregivers supported</li> <li>• 1689 staff trained in BSO approaches</li> </ul>	<ul style="list-style-type: none"> <li>• 13,931 patients served, including 4844 unique individuals</li> <li>• 21,707 visits</li> <li>• 2597 new patients receiving case management support</li> <li>• 800+ people served with moderate to severe dementia</li> <li>• 1300+ people served with advanced frailty</li> </ul>	<ul style="list-style-type: none"> <li>• 4367 patients seen</li> <li>• Majority of patients seen over age 85</li> <li>• Approximately 2/3 of patients return home with supports</li> <li>• Planning for GEM enhancement</li> </ul>	<ul style="list-style-type: none"> <li>• 5611 patients seen</li> <li>• ED transfer rate remains below 1.7%</li> <li>• 196 capacity building activities provided</li> <li>• 35 facilitated repatriations to LTC</li> <li>• LTC homes in Central East below provincial average for transfers to Emergency</li> </ul>