

One LHIN Seniors
Aim

Three Seniors
Care Network
Strategic
Directions

Five Regional
Programs

Clinical and System Leadership in Geriatrics

- Provision of clinical expertise and strategic leadership, in collaboration with the Physician Lead for Seniors, to the Central East LHIN and the Regional Geriatric Programs of Ontario.
- Co-design, joint planning, coordination, delivery, quality improvement and evaluation of specialized geriatric clinical services and support for other seniors programs (e.g. adult day programming).
- Design, planning and evaluation support for the region's Primary Care Collaborative Memory Services' interprofessionals, hosted by the Alzheimer Societies of Durham Region and Peterborough, Kawartha Lakes, Northumberland and Haliburton.

96,000 Older People
who may live with
frailty.

More than 21,000
people connected to
our specialized
clinical services in
2017/18.

Key Achievements for 2017/18

- Co-Led Dementia Capacity Planning for the Central East LHIN.
- Refined program indicators and worked provincially to develop new indicators relevant to seniors care.
- Engaged partners in geriatric mental health, geriatric medicine and primary care to develop a model of Coordinated Access, with expert clinical triage processes, to help patients get to the best service for their needs.
- Provided ongoing support to develop primary care memory services regionally, to bring dementia care closer to home for more people.
- Led five applied research projects to inform the quality of clinical practice, in collaboration with partners, resulting in two publications.
- Developed an evaluation framework for specialized geriatric services, to support our pursuit of clinical excellence.
- Hosted students and administered the third annual Geriatric Education Initiative, which supported 54 individuals undertaking training and education to develop competencies relevant to the care of older people living with frailty.
- Supported eight hospitals and three municipalities to integrate Senior Friendly Care into corporate/municipal plans.
- Led the design, delivery and data analysis of an environmental scan of fourteen Adult Day Programs.
- Provided coordination and consultation to five active specialized geriatrics services programs, including several high volume clinical services.

At-A-Glance – Clinical Program Accomplishments –2017/18

BSO

- 4630 LTC residents supported per quarter (average)
- 409 BSO patients served in the community
- 2796 caregivers supported
- 1703 staff trained in BSO approaches

GAIN

- 30,520 visits
- 6987 patients provided ongoing care & case management
- Nearly 250 new patients added to ongoing care & case management
- 921 people with moderate to severe dementia served
- 1536 people with advanced frailty served

GEM

- 4418 patients seen
- 4510 referrals to alternate sources of care, identified through targeted assessment
- 50% of patients seen by GEM are discharged from Emergency

NPSTAT

- 5154 patients seen
- ED transfer rate remains below 1.7%
- 212 capacity building activities provided
- 123 facilitated repatriations to LTC
- LTC homes in Central East at threshold of provincial average for transfers to Emergency